

strategic plan

2016-2019

VISION.

To enable full participation within a diverse and inclusive community.

MISSION.

Working together for optimal mental health and wellbeing.

VALUES.

hope, inclusion, partnership, diversity, integrity, respect, trust

Strategic Priority 1



Valuing Lived Experience

- Co-designing and delivering person-led services
- Growing the peer workforce
- Actively recruiting staff with a lived experience
- Developing new approaches to engagement
- Actively engaging with advisory councils

Strategic Priority 4



Growth, reach and influence

- Diversifying our revenue streams
- Increasing our reach into regional, rural and remote communities
- Increasing supports for families and carers
- Using our experience to help other organisations' workplace mental health

Strategic Priority 2



Outcomes focussed, recovery-oriented quality service delivery

- Supporting people to improve their physical health
- Supporting people to develop personal and social relationships that promote independence and citizenship
- Increasing transitions to employment
- Growing our research and evaluation activities
- Expanding our National Disability Insurance Scheme offerings

Strategic Priority 5



Governance and Resource Management

- Implementing a strong governance framework
- Maximising the efficiency of our services
- Benchmarking our performance
- Managing our risks effectively

Strategic Priority 3



Service innovation and co-design

- Establishing the Recovery Learning Network
- Co-designing new services and service offerings
- Engaging people in an National Disability Insurance Scheme environment
- Growing the use of appropriate technology

Strategic Priority 6



Developing our Workforce

- Being an employer of choice
- Developing accountable self-managing teams
- Accessing talent and providing accessible career paths
- Increasing learning and development opportunities